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Patent  
228/025 (6646-101NF)

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re the Patent of:

Ronald A. KATZ

Patent No.: 5,684,863

Issued: November 4, 1997

Serial No.: 08/476,552  
662

Filed: June 7, 1995

For: TELEPHONIC-INTERFACE  
STATISTICAL ANALYSIS  
SYSTEM

Group Art Unit: 2601

Examiner: Brown, T.

APPROVED

MAR 29 2001

FOR THE DIRECTOR OF USPTO

REQUEST FOR CERTIFICATE OF CORRECTION  
UNDER 37 C.F.R. § 1.322 AND 1.323

Commissioner for Patents  
Washington, D.C. 20231

Sir:

In proofreading the above-identified patent, it has been discovered that errors occurred which are believed attributable to the Patent and Trademark Office. It is respectfully requested that a Certificate of Correction be issued.

The errors attributable to the U.S. Patent and Trademark Office are shown on the enclosed form PTO 1050.

Please charge any fees required in connection with this communication, or credit any overpayment, to Deposit Account 12-2475.

CERTIFICATE OF MAILING UNDER 37 CFR 1.8

I hereby certify that this document (along with any referred to as being attached or enclosed) is being deposited with the United States Postal Service on the date shown below with sufficient postage as First Class mail in an envelope addressed to the Commissioner for Patents, Washington, D.C., 20231.

Date: August 17, 2000 Sent by: Connie Kwon Signature: Connie Kwon



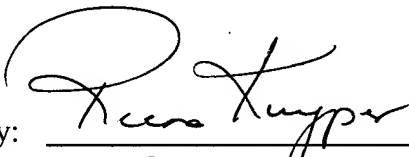
Patent  
228/025 (6646-101NF)

It is believed that the issuance of a Certificate of Correction is necessary to correct these errors. However, if the Patent and Trademark Office rules that a Certificate of Correction is not required, it is requested that this letter be entered into the patent file and the patentees so notified.

Respectfully submitted,

LYON & LYON LLP

Dated: August 17, 2000

By:   
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# UNITED STATES PATENT AND TRADEMARK OFFICE

## CERTIFICATE OF CORRECTION

PATENT NO. : 5,684,863  
DATED : November 4, 1997  
INVENTOR(S) : Ronald A. Katz

Page 1 of 1

It is certified that error appears in the above-identified patent and that said Letters Patent is hereby corrected as shown below:

### IN THE SPECIFICATION:

Column 7, line 29, after "response", --is-- should be inserted.

Column 10, line 52, "maybe" should be --may be--.

Column 12, line 12, there should be no comma after "from".

Column 16, line 28, there should be no comma after "qualified".

Column 18, line 12, "Comprehensive" should be --comprehensive--.

Column 19, line 6, "fur" should be --for--.

### IN THE CLAIMS:

Column 27, line 21, in claim 59, "test" should be --tests--.

Column 29, line 61, in claim 79, before "remote", "an" should be --a--.

Column 31, line 9, in claim 92, "An" should be --A--.

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PATENT NO. 5,684,863

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